

Airport 02: Missing Baggage

Hi! How are you today?

Today's lesson is about "*Missing Baggage.*"

Let's make learning English fun!

Aeroporto 02: Bagagem perdida

Exercise 1 | Vocabulary and Expressions (Vocabulário e Expressões)

Directions: Listen and repeat.

(Instruções: Escute e repita.)

| Vocabulary and Expressions | Meaning |
|-----------------------------------|--|
| How may I help you? | Como eu posso te ajudar? |
| I can't find my baggage. | Eu não consigo encontrar a minha bagagem. |
| My baggage seems to be missing. | Acho que a minha bagagem se perdeu. |
| May I see your baggage claim tag? | Posso ver a etiqueta de embarque da bagagem? |
| I'm sorry for the inconvenience. | Me desculpe pelo transtorno. |
| Thank you for your help. | Obrigado pela ajuda. |

Exercise 2 | Dialogue (Diálogo)

Directions: Read the dialogue aloud with your teacher.

(Instruções: Leia o diálogo em voz alta com o seu professor.)

Scene: Mr. Thomas is at a baggage claim area, looking for his bag.

Airport officer: Good morning! **How may I help you?**

Mr. Thomas: **My baggage is missing.** I can't find it!

Airport officer: **May I see your baggage claim tag?**

Mr. Thomas: Here it is.

Airport officer: All right. What kind of suitcase is it?

Mr. Thomas: It's a big, blue suitcase with a yellow name tag on it.

Airport officer: I'll make sure you'll have it as soon as we find it. **I'm sorry for the inconvenience.**

Mr. Thomas: **Thank you for your help.** I'll be waiting at the lounge.

Exercise 3 | Filling the Blank (Preenchendo os espaços)

Directions: Fill in the blanks below. Have a role play with your teacher.

(Instruções: Preencha os espaços abaixo. Pratique o diálogo com o seu professor.)

Scene: A passenger is at a baggage claim area, looking for his bag.

Airport officer: How may I _____ you?

Passenger: My baggage is _____. I can't find it!

Airport officer: May I see your baggage claim _____?

Passenger: _____ it is. It is a black suitcase.

Airport officer: Could you describe your suitcase more?

Passenger: _____.

Exercise 4 | Role Play (Interpretação teatral)

Directions: Have a role play with your teacher in the situation below.

(**Instruções:** Improvise e interprete a situação abaixo com o seu professor.)

Situation: Your baggage is missing. Go to the baggage claim area and ask the staff to help you find it.

Your teacher will be the airport officer.

Exercise 5 | Free Conversation (Conversa o livre)

Directions: Take turns with your teacher in answering the questions.

(Instru es: Reveze com o seu professor para responder as quest es)

1. Do you usually travel with a lot of baggage?
2. Have you had any bad experiences with your baggage at the airport?
3. What would your reaction be if you found out that your baggage was missing?
4. Do you think it's alright to blame the airport personnel for a missing baggage? Why or why not?
5. Do you think airline companies should always be responsible for missing baggage? Why or why not?