

## Emergency 04: Contacting the Embassy

Hi! How are you today?

Today's lesson is about "*Contacting the Embassy.*"

Let's make learning English fun!

### Emergência 04: Contatando a embaixada

#### Exercise 1 | Vocabulary and Expressions (Vocabulário e Expressões)

**Directions:** Listen and repeat.

(Instruções: Escute e repita.)

Vocabulary and Expressions	Meaning
Do you know where the embassy of ... is?	Você sabe onde fica a embaixada do/a...?
I need to make an appointment.	Preciso agendar um horário.
How can I contact the applicant service center?	Como posso entrar em contato com o serviço de atendimento?
My passport/money/credit card was stolen.	Meu passaporte / dinheiro / cartão de crédito foi roubado.
There is a mistake in my visa.	Há um problema com o meu visto.

## Exercise 2 | Dialogue 1 (Diálogo 1)

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**Directions:** Read the dialogue aloud with your teacher.

(Instruções: Leia o diálogo em voz alta com o seu professor.)

*Scene: Aaron is having some trouble abroad.*

**Aaron:** Excuse me, **do you know where the embassy of Australia is?**

**Stranger:** I think down this street.

*(At the embassy)*

**Aaron:** Hello! **Do I need to make an appointment?**

**Secretary:** Good day! It depends on your matter...

**Aaron:** I need help fast. **My passport was stolen.**

## Exercise 3 | Dialogue 2 (Diálogo 2)

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**Directions:** Read the dialogue aloud with your teacher.

(Instruções: Leia o diálogo em voz alta com o seu professor.)

*Scene: Mr. Chrysler is at the embassy.*

**Embassy worker:** How can I help you?

**Mr. Chrysler:** I was wondering **how can I contact the applicant service center?**

**Embassy worker:** You can make a phone call or use our website to make an appointment. What is the  
matter?

**Mr. Chrysler:** There is a mistake in my visa!

## Exercise 4 | Filling the Blank (Preenchendo os espaços)

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**Directions:** Fill in the blanks below. Have a role play with your teacher.

(Instruções: Preencha os espaços abaixo. Pratique o diálogo com o seu professor.)

*Scene 1: Sheila needs help, so she is at her country's embassy.*

**Sheila:** How can I \_\_\_\_\_ ?

**Embassy worker:** What is the matter? Perhaps we can help you now.

**Sheila:** My passport \_\_\_\_\_ stolen.

**Embassy worker:** This is an urgent matter. We shall look into it at once.

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*Scene 2: Sam is at the embassy.*

**Sam:** Excuse me, can you help me? \_\_\_\_\_ in my visa!

**Embassy worker:** Okay we will look into it.

**Sam:** Do I need to make \_\_\_\_\_ ?

**Embassy worker:** No, there is no need.

## Exercise 5 | Role Play (Interpretação teatral)

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**Directions:** Have a role play with your teacher in the situation below.

(**Instruções:** Improvise e interprete a situação abaixo com o seu professor.)

**Situation:** You are in a foreign country and you seem to have lost your passport. Call the embassy and try to explain the situation and make an appointment. Your teacher will be the embassy worker.

## Exercise 6 | Free Conversation (Conversa o livre)

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**Directions:** Take turns with your teacher in answering the questions.

(Instru es: Reveze com o seu professor para responder as quest es)

1. Have you ever been to your country's embassy abroad?
2. Are there any countries you can visit without a visa?
3. Have you ever lost your passport?
4. Which country do you wish you didn't need a visa for?
5. Do you know what problems the embassy can help you with?