

## Going Home 04: In-flight Sales

Hi! How are you today?

Today's lesson is about "*In-flight Sales.*"

Let's make learning English fun!

Indo para casa 04: Vendas à bordo

### Exercise 1 | Vocabulary and Expressions (Vocabulário e Expressões)

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**Directions:** Listen and repeat.

(Instruções: Escute e repita.)

Vocabulary and Expressions	Meaning
in-flight sales	Vendas à bordo
What flavor would you choose?	Que sabor você quer?
duty-free items	Itens duty-free
in-flight magazine	Revista de bordo
These are only available in in-flight sales.	Estes estão disponíveis apenas nas vendas à bordo.
limited item	Item limitado.

## Exercise 2 | Dialogue (Diálogo)

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**Directions:** Read the dialogue aloud with your teacher.

(Instruções: Leia o diálogo em voz alta com o seu professor.)

*Scene: Mr. Thomas is on an airplane, and **in-flight sales** have just started.*

**Cabin announcement:** Ladies and gentlemen. We will start selling drinks and food shortly. Please give your orders to the cabin attendants when they come to your seats.

**Mr. Thomas:** Excuse me, can I order a soft drink?

**Cabin attendant:** Sure. We have Coca-Cola, Sprite, orange juice and green tea.

**Mr. Thomas:** I'll have green tea then. And a cup noodle, please.

**Cabin attendant:** **What flavor would you choose?** We have plain, sea food and chicken.

**Mr. Thomas:** Then sea food, please.

**Cabin attendant:** Thank you very much. It'll be 4 US dollars.

**Mr. Thomas:** Alright. Here you are.

**Cabin attendant:** Thank you. Please be prepared for a sudden shake.

**Mr. Thomas:** Alright. Thanks.

### Exercise 3 | Filling the Blank (Preenchendo os espaços)

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**Directions:** Fill in the blanks below. Have a role play with your teacher.

(Instruções: Preencha os espaços abaixo. Pratique o diálogo com o seu professor.)

*Scene: A passenger is on an airplane, and in-flight sales have just started.*

**Cabin announcement:** Ladies and gentlemen. We will be starting our sales of **duty-free items** shortly.

Please refer to your copy of our **in-flight magazine** "Fun America!" in your seat pocket for details. Please give your \_\_\_\_\_ to the cabin attendants as they come to your seats.

**Passenger:** Excuse me, \_\_\_\_\_ I order?

**Cabin attendant:** Certainly. What would you like to \_\_\_\_\_, sir?

**Passenger:** I'm thinking about ordering this one of No.5 and this one of No.11. Can you show them?

**Cabin attendant:** Sure, **these are only available in in-flight sales.**

**Passenger:** I see. So are they **limited items**?

**Cabin attendant:** Yes. And also duty-free, sir.

**Passenger:** Okay. I'll buy both. How can I \_\_\_\_\_ for them?

**Cabin attendant:** You can use USD or Euros, sir.

**Passenger:** Okay. I'll pay in US \_\_\_\_\_. Here.

**Cabin attendant:** Thank you very much, sir.

## Exercise 4 | Role Play (Interpretação teatral)

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**Directions:** Have a role play with your teacher in the situation below.

(**Instruções:** Improvise e interprete a situação abaixo com o seu professor.)

**Situation:** After the announcement about the inflight sales, you decide to buy a perfume. Make your order and ask about the payment. Your teacher will be the flight attendant.

## Exercise 5 | Free Conversation (Conversação livre)

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**Directions:** Take turns with your teacher in answering the questions.

(Instruções: Reveze com o seu professor para responder as questões)

1. Have you bought something in in-flight sales? If so, what did you buy?
2. Do you think in-flight limited sales normally draw passengers' attention?
3. Do you think items sold in in-flight sales are expensive?
4. Do you think airline companies should adapt to various currencies in in-flight sales?
5. What would you sell if you were managing the in-flight sales?