

Hotel 01: Checking in a Hotel

Hi! How are you today?

Today's lesson is about "*Checking in a Hotel.*"

Let's make learning English fun!

Hotel 01: Efetuando check-in em um hotel

Exercise 1 | Vocabulary and Expressions (Vocabulário e Expressões)

Directions: Listen and repeat.

(Instruções: Escute e repita.)

Vocabulary and Expressions	Meaning
I'd like to check in.	Eu gostaria de efetuar o check-in.
May I have your name?	Posso saber o seu nome?
I have a reservation.	Eu tenho uma reserva.
Can I use the internet in my room?	Posso usar internet no meu quarto?
Here is your room key.	Aqui está a chave do seu quarto.
Your room number is ~	O número do seu quarto é ~
Can I have the voucher?	Você pode me dar o voucher?
Can you write your name and the signature?	Você poderia escrever o seu nome e a sua assinatura?

Exercise 2 | Dialogue (Diálogo)

Directions: Read the dialogue aloud with your teacher.

(Instruções: Leia o diálogo em voz alta com o seu professor.)

Scene: Mr. Thomas is at a hotel to check in.

Mr. Thomas: Good afternoon. **I'd like to check in. I have a reservation.**

Receptionist: **May I have your name, please?**

Mr. Thomas: Michael Thomas.

Receptionist: Could you spell your last name, please?

Mr. Thomas: T-H-O-M-A-S.

Receptionist: Let me check... We have your reservation for two nights starting today. May I see your identification?

Mr. Thomas: Here's my passport.

Receptionist: Thank you. Kindly fill out this form.

Mr. Thomas: Sure.

Receptionist: Thank you. **Your room number is 504. Here is your room key.**

Mr. Thomas: Alright.

Receptionist: Breakfast will be served in the cafeteria from 7:00 to 10:00A.M. If you have any request, please call the front desk.

Mr. Thomas: Thanks. **Can I use the internet in my room?**

Receptionist: Yes, we have Wi-Fi connection in each room. Here's the password.

Mr. Thomas: Thanks.

Receptionist: Enjoy your stay.

Exercise 3 | Filling the Blank (Preenchendo os espaços)

Directions: Fill in the blanks below. Have a role play with your teacher.

(Instruções: Preencha os espaços abaixo. Pratique o diálogo com o seu professor.)

Scene: A traveler is at a hotel to check in.

Traveler: Hi, I'd like to _____ in.

Receptionist: Do you have a _____ at this hotel?

Traveler: Yes, I reserved the room via _____.

Receptionist: Okay. Can I have the voucher?

Traveler: Here it is.

Receptionist: Thank you. Can I see your _____, please?

Traveler: No problem. Here's my passport. And I wonder if I can use the _____ in my room.

Receptionist: Yes, we have Wi-Fi. The password is "net1234."

Traveler: Thanks.

Receptionist: Can you write down your name and the signature here?

Traveler: Okay.

Receptionist: Here's your _____ key. Your room is over there. Have a nice _____.

Exercise 4 | Role Play (Interpretação teatral)

Directions: Have a role play with your teacher in the situation below.

(**Instruções:** Improvise e interprete a situação abaixo com o seu professor.)

Situation: You arrived at a hotel, but you didn't make a reservation. Try to see if there are any available rooms and check in. Your teacher will be the receptionist.

Exercise 5 | Free Conversation (Conversação livre)

Directions: Take turns with your teacher in answering the questions.

(Instruções: Reveze com o seu professor para responder as questões)

1. Do you like staying in a hotel? Why or why not?
2. When was the last time you stayed in a hotel? Where?
3. Do you usually reserve a hotel online or over the phone? And why?
4. Do you think the quality of check-in services is one of important factors to rate the hotel? Why do you think so?
5. What was the most expensive hotel you have ever stayed?
6. Do you have any unforgettable experience in a hotel?