

## Hotel 05: Using Room Service

Hi! How are you today?

Today's lesson is about "*Using Room Service.*"

Let's make learning English fun!

Hotel 05: Usando o serviço de quarto

### Exercise 1 | Vocabulary and Expressions (Vocabulário e Expressões)

**Directions:** Listen and repeat.

(Instruções: Escute e repita.)

Vocabulary and Expressions	Meaning
Can I order a coffee for room service?	Posso pedir um café ao serviço de quarto?
May I have your room number?	Em que quarto você está?
Can I ask you a morning call for tomorrow?	Posso solicitar um serviço de despertador para amanhã?
This is room service.	Aqui é do serviço de quarto.
Could you bring me some food, please?	Você pode trazer comida, por favor?
I'll take your order.	Vou anotar o seu pedido.
What would you like to drink?	O que você gostaria de beber?
Is there anything else you'd like to order?	Mais alguma coisa?
That's all. Thanks.	Isso é tudo. Obrigado/a.

## Exercise 2 | Dialogue (Diálogo)

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**Directions:** Read the dialogue aloud with your teacher.

(Instruções: Leia o diálogo em voz alta com o seu professor.)

*Scene: Mr. Thomas wants to order something for room service. He calls a hotel clerk.*

**Front desk:** Hello, this is front desk. How may I help you?

**Mr. Thomas:** Can I order a coffee for room service?

**Front desk:** Certainly. May I have your room number?

**Mr. Thomas:** This is room 715.

**Front desk:** Thank you, sir.

**Mr. Thomas:** And can I ask you a morning call for tomorrow?

**Front desk:** Sure. Could you tell me what time you want us to place a call?

**Mr. Thomas:** At 4:30 A.M., please.

**Front desk:** Okay, sir. Do you have anything else for us to do for you?

**Mr. Thomas:** That's all. Thanks.

**Front desk:** We'll bring coffee in 5 minutes. Thank you for calling.

### Exercise 3 | Filling the Blank (Preenchendo os espaços)

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**Directions:** Fill in the blanks below. Have a role play with your teacher.

(Instruções: Preencha os espaços abaixo. Pratique o diálogo com o seu professor.)

*Scene: A guest wants to order something for room service. He calls a room service number.*

**Room service:** Hello, this is room service.

**Guest:** Hi, could you bring me some food, please?

**Room service:** Sure. I'll take your order.

**Guest:** Thanks. I would \_\_\_\_\_ to have Asian Chicken Salad, and Jo-Nigiri Set.

**Room service:** I'm \_\_\_\_\_, but we're currently out of Jo-Nigiri Set. May I suggest the Chef's Market Selection? It's California Roll.

**Guest:** Not today, but thanks for your \_\_\_\_\_. Do you have Chirashi sushi instead?

**Room service:** Yes, we do.

**Guest:** Then I'll \_\_\_\_\_ one.

**Room service:** Sure. What would you like to drink?

**Guest:** I'll have ice tea.

**Room service:** All right. Is there anything else you'd like to order?

**Guest:** That's all. Thanks.

**Room service:** Your food and drink will be brought to your room shortly. Enjoy your \_\_\_\_\_.

**Guest:** Thanks.

## Exercise 4 | Role Play (Interpretação teatral)

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**Directions:** Have a role play with your teacher in the situation below.

(**Instruções:** Improvise e interprete a situação abaixo com o seu professor.)

**Situation:** You are in a hotel and you would like to order a dinner. Call the room service and order what you would like to have. Your teacher will act as a receptionist.

## Exercise 5 | Free Conversation (Conversação livre)

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**Directions:** Take turns with your teacher in answering the questions.

(Instruções: Reveze com o seu professor para responder as questões)

1. Have you used room service abroad?
2. Do you think ordering food or drink for room service is extravagant? Why do you think so?
3. Do you think hotel room service is efficient?
4. Have you given a tip to a room service attendant?
5. What hotel gave you the best room service in your experience?